

## **Sub-Directorate: Veterinary Diagnostic Services**

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Date:	19/05/2023	File:		
То:	NCPVL Customers	From:	NCPVL	
Subject:	Payment Prior to service delivery			

## Dear valued customer,

Due to the challenges we are facing with recovering revenue generated from testing activities, The NCPVL will from the 1<sup>st</sup> of June 2023 request that payment for any testing work be made in full in advance. A copy of the proof of payment must accompany the submission forms when the samples are sent to the laboratory. Please note that for Brucellosis testing, advance payment must be made for the Rose Bengal Test (RBT) only as the Complement Fixation Test (CFT) will only be applied to samples that test positive on the RBT. The CFT will therefore only be invoiced at the end of the each month.

Please note that as a consequence of payments being made in advance, it is the responsibility of the sender of the samples to ensure that all samples submitted are suitable for testing as unsuitable samples will be charged for at the set price. Find attached the Price List for the financial year 2023-24.

Samples received without proof of payment will be discarded after 5 working days.

Regards,

K. Makaudi

Quality Assurance Officer

Date

